

# **Children and Family Wellbeing Service**

## **Interface with Team around the School and Settings.**

### **Overview**

Team around the School and Settings (TASS) in Lancashire is an early intervention approach to supporting children and family's needs, which have been identified within the universal setting. It forms part Lancashire's Early Help Strategy

Embedded in a culture of relational practice and whole family working, Children and Family Wellbeing Service (CFW) are an integrated and agile early help delivery service within Lancashire County Council. We respond to the needs of families, principally at Level 3 (Intensive Support) on the Lancashire Continuum of Need and deliver support to families through a network of locality-based Neighbourhood Centres (Information and Advice and Group based Programmes) and on a bespoke one to one basis (Family Intensive Support casework). CFW work in partnership with a whole range of agencies and early help providers to identify and meet the needs of children, young people, and their families, by using an Early Help Assessment and Team around the Family approach.

The Department for Education 'Keeping Children Safe in Education' guidance states that *"all education staff should be aware of the early help process, and understand their role in identifying emerging problems, sharing information with other professionals to support early identification and assessment and, in some cases, acting as the lead professional in undertaking an Early Help Assessment (EHA)"*.

The delivery of an effective early help offer for families, however, is not the responsibility of a single agency; it requires a co-ordinated approach, supported by Health, local authority services, Police, Schools, Adult Services, housing and voluntary and community organisations.

Both Working Together to Safeguard Children 2015 and the Children Act 2004 place a duty on local authorities to work with key agencies to improve the well-being of children and young people.

The Team Around the School approach therefore provides a strong foundation which supports children, young people, and their families by refocusing resources on 'early' rather than 'crisis' intervention. It also provides the infrastructure for agencies to continue to work together to improve outcomes for children, young people, and their families from pre-birth to 25yrs and aligns early help with school improvement.

### **Purpose**


Working together through TASS, we will build trust and improve communication across agencies that work with children and families on an early help basis, so that information sharing is effective, suitable, and timely. The TASS approach will promote a co-ordinated approach to early intervention, which can be supported by health services, local authority services, police, schools, adult services, housing and voluntary/ faith and community-based organisations on a school's cluster basis at a local level. This should impact by minimising the 'refer on' culture and promote opportunities for all partners to hold the appropriate level of risk.

By interfacing with TASS, CFW can contribute to delivering family focussed, solutions based and multi-agency support, which offers the right service at the right time and in the right place for families in need of early help. Joined up working as early help agents, in this way, will reduce the number of cases referred to children's social care and other specialist services, and will also impact on addressing challenges for individual children and families around some key barriers to their progression and positive outcomes;

- Improve attendance and reduce exclusions
- Identify and respond to neglect
- Provide support around parental conflict and mitigate the impact of domestic violence
- Respond to issues around emotional health, wellbeing, and mental health
- Support families impacted by alcohol and/or substance misuse
- Improve capacity where parenting is compromised

## Children and Family Wellbeing Service Interface with TASS

CFW has identified designated staffing resources to enable strong liaison and contribute to achieving better outcomes for children and young people through the TASS approach.



Strategic Partnership	<ul style="list-style-type: none"> <li>• CYP Partnership</li> <li>• Education Board</li> </ul>
Organisational Partnership	<ul style="list-style-type: none"> <li>• Locality Board</li> <li>• ICP Partnership</li> </ul>
Child and Family Support	<ul style="list-style-type: none"> <li>• Multi Agency TAF</li> <li>• Early Help Service Delivery</li> </ul>

TASS operates across the conduit of **Strategic – Operational – Individual Child level** outcomes.

At a strategic level, CFW will engage with performance data analysis and information sharing to inform alignment of services and commissioning to improve children's outcomes. This will be governed through multi-agency oversight of Lancashire's Children and Young People's Partnership.

At an organisational level, CFW will engage with locality TASS boards through the participation of CFW Team Managers (Neighbourhood/Community) for each of our local team in each ICP footprint. Team managers will share service information and knowledge of themes, trends and needs identified for the families we are working with. This will contribute to the shared intelligence picture and assist locality boards in making shared decisions about priorities and actions which will make a response to those local 'wicked' issues, which require a joined-up response from agencies to address.

At a child and family level, CFW will field 30 x Senior Family Support Workers, across the County footprint, who will be the primary named links between the service to schools at a district level. These staff will work with and alongside school-based personnel to enhance their capability and response to identified children and family's needs from within the school. Each worker will operate within a patch of schools and settings within a given geographical area. The support provided by these staff will.

- Operate as a named link person to specified schools and settings
- Provide consultancy, guidance and support to pastoral leads and management roles in schools around the early help process.
- Work with school and settings-based staff to embed thresholds, broker and advise around potential referrals and facilitate partnership working in relation to the needs of identified children and families.
- Add capacity to complete pieces of direct work with and alongside staff in the schools and settings for individuals or groups of families
- Agree arrangements in some circumstances to hold a family case identified within the school/setting, where needs are identified at Level 3 (Intensive)
- Establish links with multi-agency support services who can provide specialist support for vulnerable children and young people and facilitate multi-disciplinary working as part of school based 'Team around the Family'.
- Share information and provide briefing and training support where necessary to keep school/settings-based staff and key early help partners up to date with early help developments and provide a heads up to schools of new initiatives and developments.

The group of staff indicated are referred to as 'CFW Senior Family Support Workers (Community)'.

A mapping of the current staff group to specified geographical areas, is outlined in Appendix A. As such, the indicated staff members will be the named links for schools and settings in those defined broad geographical areas.

During the second half of the Autumn /Winter Term 2021, CFW staff will continue making contacts and establishing relationships with their nominated schools and settings with a view to the progression of strong partnership working and supportive development of early help support for families at the Universal Plus level.

It will be important that we keep these working arrangements under review as the operating model moves forward, to ensure that the resources are being utilised effectively and meeting needs. It is suggested that a review is taken before Easter 2022 to assess the value of the arrangements and any adjustments considered as are appropriate.

Kathy Ashworth  
Interim Head of Service Early Help, Children and Family Wellbeing Service.

Appendix A

Allocation of CFW Senior Family Support Worker (Community) to geographical areas

ICP Area	District	Geographical Patch	Named Link	Email	Telephone
ICP1 Morecambe Bay	Lancaster	Lancaster	Saffron McMeeking	<a href="mailto:Saffron.McMeeking@lancashire.gov.uk">Saffron.McMeeking@lancashire.gov.uk</a>	01772 534267
		Morecombe district	Sally Senior	<a href="mailto:Sally.senior@lancashire.gov.uk">Sally.senior@lancashire.gov.uk</a>	01524 581178
		Rural	Sammy Webster	<a href="mailto:Sammy.Webster@lancashire.gov.uk">Sammy.Webster@lancashire.gov.uk</a>	01772 538766
ICP2 Fylde Coast	Fylde and Wyre	Fylde 1	Cam May	<a href="mailto:Cam.May@lancashire.gov.uk">Cam.May@lancashire.gov.uk</a>	01772 536489
		Fylde 2	Diane Townend	<a href="mailto:diane.townend@lancashire.gov.uk">diane.townend@lancashire.gov.uk</a>	01772 538854
		Wyre 1	Jill Broadhurst	<a href="mailto:Jill.Broadhurst@lancashire.gov.uk">Jill.Broadhurst@lancashire.gov.uk</a>	01282 470635
		Wyre 2	Carly Goldsmith	<a href="mailto:Carly.Goldsmith@lancashire.gov.uk">Carly.Goldsmith@lancashire.gov.uk</a>	01772 530926
ICP3 Greater Preston, Chorley and South Ribble	Preston,	Preston West	Sue Gallagher	<a href="mailto:susan.gallagher@lancashire.gov.uk">susan.gallagher@lancashire.gov.uk</a>	01772 539623
		Preston East	Kika Warburton	<a href="mailto:kika.warburton@lancashire.gov.uk">kika.warburton@lancashire.gov.uk</a>	01772 539421
		Preston Central	Anila Khan	<a href="mailto:anila.khan@lancashire.gov.uk">anila.khan@lancashire.gov.uk</a>	01772 537482
		Preston North	Gemma Waterhouse	<a href="mailto:gemma.waterhouse@lancashire.gov.uk">gemma.waterhouse@lancashire.gov.uk</a>	01772 534451
	Chorley	Chorley West and Central	Sharie Mayren	<a href="mailto:Sharie.mayren@lancashire.gov.uk">Sharie.mayren@lancashire.gov.uk</a>	01257 517341 07818510203
		Chorley East	Abdul Logde	<a href="mailto:Abdul.logde@lancashire.gov.uk">Abdul.logde@lancashire.gov.uk</a>	01772 539444 07824 434358
	South Ribble	South	Trish Cooper	<a href="mailto:trish.cooper@lancashire.gov.uk">trish.cooper@lancashire.gov.uk</a>	01257 517370 07875197628
		North	Vacancy	Recruitment underway	tba
ICP 4 West Lancashire	West Lancashire	Tarleton, Banks, Old Skem	Lisa Larsen	<a href="mailto:Lisa.larsen@lancashire.gov.uk">Lisa.larsen@lancashire.gov.uk</a>	01772 538839 07792120918
		Burscough Ormskirk Bickerstaffe	Helen Watson	<a href="mailto:Helen.watson@lancashire.gov.uk">Helen.watson@lancashire.gov.uk</a>	01695 651350 07874207277
		Skelmersdale Wrightington	Julia Johnson	<a href="mailto:Julia.johnson2@lancashire.gov.uk">Julia.johnson2@lancashire.gov.uk</a>	01772 532410 07890061984
ICP 5 Pennine	Hyndburn and Ribble Valley	Gt Harwood, Rishton, Huncoat, Clayton, Ribblesdale, Clitheroe RGS, Simonstone, Read, Sabden.	Michelle Pratt	<a href="mailto:Michelle.pratt@lancashire.gov.uk">Michelle.pratt@lancashire.gov.uk</a>	01772537840 07833095099
		Hyndburn North including Church, Oswaldtwistle	Louise Carr	<a href="mailto:Louise.carr@lancashire.gov.uk">Louise.carr@lancashire.gov.uk</a>	01282 470609 07990786672
		Hyndburn South, including Baxenden	Rachel Wallbank	<a href="mailto:Rachel.wallbank@lancashire.gov.uk">Rachel.wallbank@lancashire.gov.uk</a>	01257 516035

		Ribble Valley	Vacant	Recruitment underway	tba
	Rossendale	Rossendale West - Rawtenstall, Haslingden, Helmshore, Edenfield, Stubbins	Janet Whittaker	<a href="mailto:Janet.whittaker2@lancashire.gov.uk">Janet.whittaker2@lancashire.gov.uk</a>	07795222795
		Rossendale East - Whitworth, Bacup, Stacksteads Waterfoot, Newchurch	Angela Allen	<a href="mailto:Angela.allen3@lancashire.gov.uk">Angela.allen3@lancashire.gov.uk</a>	01282 471222 07788357254
	Burnley	Burnley Outer	Grace Maymond	<a href="mailto:grace.maymond@lancashire.gov.uk">grace.maymond@lancashire.gov.uk</a>	01282 471276 07989 210492
		Burnley North	Tracy Anderton	<a href="mailto:tracy.anderton@lancashire.gov.uk">tracy.anderton@lancashire.gov.uk</a>	01282 470874 07764838546
		Burnley central	Vacancy	Recruitment underway.	tba
	Pendle	Pendle North and East	Julie Courtney	<a href="mailto:julie.courtney@lancashire.gov.uk">julie.courtney@lancashire.gov.uk</a>	01282 470671 07766991862
		Pendle Central and West	Gaynor Mason	<a href="mailto:gaynor.mason@lancashire.gov.uk">gaynor.mason@lancashire.gov.uk</a>	01772 538059 07557 030755